



Very Special Alpine Holidays

Great Skiing Great Views Great Friends
Great Lodge

SUMMER GUEST BOOKINGS	
Phone: Mon to Fri 10.00am-9.00pm	Toll Free 1800 819 410
Email Any Time	bookings@tanderrahotham.com.au
Web Site Any Time	www.tanderrahotham.com.au
Direct Phone	0438 526 594

2017 - GUEST SUMMER SEASON TARIFFS

ALL BOOKINGS BY THE ROOM ON A PER NIGHT BASIS

A minimum charge of 2 nights will be applied.

Summer Season 2017 Valid to 31-Dec-17. Excludes Winter Season.	4 Bed Room	4/5 Bed Room	7/8 Bed Room	Whole Lodge
Rate per room per night.	\$105	\$125	\$180	\$1050
Minimum charge is 2 nights	\$210	\$250	\$365	\$2100

Bookings are subject to availability of an authorized person being able to open/close the Lodge. A minimum charge of 2 nights will be applied to a 1 night stay unless there are guest's already in residence or there are existing multiple room and night bookings.

Booking Sheet							
Arrival Date	Departure Date	Room Type			No. of Nights	Rate	Total
		4	5	8			\$

Member/Guest Contact Details: Ensure your correct address is on our mailing list.

This information is required under the Prescribed Accommodation Regulations Section 21 Register of Occupants

1 st Contact	Address – Street/Suburb/PCode	E-mail address	Phone

Payment Details : Cheque <input type="checkbox"/> Bankcard <input type="checkbox"/> Mastercard <input type="checkbox"/> Visa <input type="checkbox"/> Name on Card _____ CardNumber: _____ Name on _____ Expiry Date: _____ Signed: _____ Date: _____ Card
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Please read the conditions for booking

By submission of this booking form with payment I/we confirm that I/we have read and accept the booking conditions of the Tanderra Ski Lodge. For the benefit and enjoyment of all guests I/we also agree to abide by all reasonable directions from the lodge manager.

Signature _____

Tanderra Lodge Mt. Hotham
Summer Booking Conditions 2017
Great Sports Great Views Great Friends Great Lodge

CONDITIONS OF BOOKINGS AND CANCELLATIONS

BOOKING CONDITIONS

1. **Weekend** bookings (2 Nights) starts Friday and ends Sunday. Minimum weekend charge is 2 nights at the appropriate rate.
2. **A Weekly** booking (7 Nights) starts Friday and ends Friday. Unless agreement is reached for an alternative start and finish date.
3. **Bookings must be paid in FULL at the time of booking, unless other arrangements are agreed to. Rooms will not be held if payment in full is not received. Payment receipts will only be sent on request.**
4. A **Security Deposit** of \$200.00 (on top of the booking amount) is required to ensure the accommodation is left clean, tidy and undamaged at the end of the stay. A refund will be paid after a satisfactory inspection.
5. A **Confirmation Slip** will be issued when FULL payment is received.
6. Bookings are subject to availability of an authorised person to open/close the Lodge
7. A surcharge of \$15 per night will be charged for a single room booking when there are no other rooms booked.

PAYMENTS:

1. **Payments** can be made by Cash or Cheque mailed to our postal address above, payable to Tanderra Hotham Pty Ltd.
2. Credit Card payments can be made by calling 1800 819 410 with your card details.
3. Payments by Direct Credit to our bank account can be made to
Account Details: Tanderra Hotham Pty Ltd BSB 063 136 Account No 10003193
Please include your name in the reference when making direct credit payments.

REFUNDS CONDITIONS:

1. Notice of cancellation or alterations must be in writing to the Tanderra booking officer as early as possible before the accommodation date. Refunds can only be claimed by completing the Refund Claim form, available from the booking officer.
2. Cancellations more than 60 days notice:- Full amount refunded.
3. Cancellations less than 60 days notice:- Full amount refunded less 10% handling fee. Reservation maybe rescheduled without incurring any penalty.
4. Cancellations less than 30 days notice:- Full amount refunded less 20% handling fee. Reservation maybe rescheduled incurring a 10% penalty.
5. Cancellations less than 7 days notice:- Full amount refunded less 30% handling fee. Reservation maybe rescheduled incurring a 15% penalty.

LODGE FACILITIES

1. Visitors will need to bring food and drinks for ALL meals. Supermarkets are located at The General. **Complimentary** Tea & Coffee making facilities are provided. Pantry & fridge storage available.
2. Doonas & Pillows supplied; **YOU MUST BRING SHEETS & PILLOW SLIP or SLEEPING BAG, TOILETRIES and TOWELS.**
3. Most rooms contain two double bed bunks, with additional single beds arranged to make up the sleeping capacity of the room. When booking check the bed arrangements with the Booking Officer.
4. Bathroom facilities are shared. There are bathrooms conveniently located on both floors of the lodge. Guests are required to leave their rooms and the lodge tidy on departure.
5. Food & drink is not allowed in the bedrooms.
6. There are two fully equipped kitchens and a large meal area. For your convenience and enjoyment **please** clean up after use.
7. **CHECK-IN TIME is 2.00 PM** – If you arrive early, to avoid congestion with departing guests, please leave your gear in your car until check in time or departing guests have departed.
8. All rooms and kitchen storage must be **CLEARED and VACATED BY 2.00 PM** on the day of departure. To avoid congestion with departing guests please ensure you are ready to leave at this time.

Please note: Access to the lodge will require the use of **a security code**. This code will be advised to you by the booking agent and is on your booking confirmation slip.

The phone number for the Lodge is (03) 5759 3532. (Booking Enquires Contact Jane on 0438 526 594).

Thank you for choosing Tanderra Lodge, we are certain you will have an enjoyable stay at Tanderra.